



Return Form

(Please enclose with your return)

Return Address:

**BPS c/o Sole Runner
Geretsriederstr. 28
84478 Waldkraiburg**

Your name: _____

Dear customer,

If you need advice on one of our products, please do not hesitate to contact us for a consultation.

Tel: +49 (0) 8807-2449889, email: info@sole-runner.com

The video portal www.barfusslaufen.tv will show you a numerous videos on barefoot shoes, test reports, gait school and book recommendations.

All on the subject of barefoot shoes and healthy, joint-friendly walking or how to find your correct shoe sizes.

In order to process your return as quickly as possible, we ask you for the following information:

Order ID: _____

- Item defective Item does not fit the description Item does not correspond to my expectation
 What can we change: _____

Your request:

- Replacement delivery of the same item, same size, same color
 Exchange in item ID _____ Article name _____ Size _____ Col. _____
 Refund

Shoe size:

Very often the foot has to get used to having enough space in the shoe. Try the shoes in the evening and take some time.

Please take note of the following guidelines:

- The statutory right of withdrawal only applies to private individuals, no companies or self-employed
- Please do not return any shoes dirty or worn outdoors
- Please enclose this return form with every return
- If you are outside Germany or Austria, pls return the goods to your cost.
- Please do not stick or describe the original packaging
- A refund will be made using the same method of payment used by you in the original transaction

Returns made easy:

If you live in Germany or Austria, here the link to our returns portal:

<https://www.sole-runner.com/en/solerunner-2019/return-delivery>